



Terms and Conditions

Superloop Residential Broadband My NRMA Rewards Offer

The Offer

1. The Superloop Residential Broadband My NRMA Rewards Internet Offer gives new residential customers the opportunity to receive 12 months of My NRMA rewards (worth \$60) **(Rewards)**, subject to these Terms and Conditions **(Offer)**.
2. This Offer is valid for new orders placed between the 14th of July 2026 and the 13th of October 2026 **(Offer Period)**, or until Superloop withdraws the Offer at any time without notice by not advertising it.
3. By applying for the Offer, you agree to be bound by Superloop's Terms, available at <https://superloop.com/terms>, My NRMA Rewards benefits Terms and Conditions, available at <https://www.mynrma.com.au/membership/benefits/terms-and-conditions>, My NRMA 12 months free offer with bonus fuel offer Terms and conditions available at <https://www.mynrma.com.au/superloopoffer> and these Terms and Conditions. Superloop may change these Terms and Conditions at any time without notice.
4. This Offer is only available on our Superloop Residential Broadband plans during the Offer Period:

(Eligible Plans.)

Your application

5. To be eligible for this Offer, you must:
 - be at least 18 years of age with a current Australian residential address;
 - be a new residential customer of Superloop who places an order for an Eligible Plan during the Offer Period (Existing Superloop customers can also receive this Offer when adding an additional Superloop Residential Broadband service);
 - not be an existing paying member of My NRMA Rewards; and
 - agree to receiving marketing communications from NRMA;
6. By applying for this Offer, you agree and consent to Superloop collecting and sharing your customer data and personal information with NRMA, including your name, email, mobile number and address, in accordance with our Privacy Policy available at <https://www.superloop.com/terms/>
7. Superloop may accept or reject your application in its absolute discretion.

How the Offer works

8. The Offer: may only be used once per customer; is non-transferable; cannot be used with any other special offer or promotion; and cannot be redeemed for cash.
9. For a duration of twelve (12) months from acceptance of the Offer and the activation of your Superloop Residential Broadband service, you will receive the Rewards stated above in clause 1.
10. After your first twelve (12) months, you may continue your My NRMA Rewards membership by subscribing directly through NRMA.
11. If you decide to disconnect your Superloop Residential Broadband service in less than 30 days or without informing Superloop in writing, then the monthly cost for that period will be applied, or alternatively you can give Superloop 30 days' written notice for disconnecting your Superloop Residential Broadband service.
12. All other charges such as upgrades, modems, other charges for non-standard installation will continue to apply.
13. The Offer is not available in all regions.
14. All products and offers are subject to availability and Superloop reserves the right to change or withdraw offers, products and services at any time.
15. Superloop makes no representations regarding third party products or services.
16. Images are for information purposes only and the following are trademarks of Superloop: and the Superloop logo. Other company, product or service names may be trade or service marks of others.