

Superloop Social Media Draw – Mobile 5G Plan

Prize:

1. The Superloop Social Media Draw for Mobile entitles ten (10) Instagram, TikTok or Facebook social media followers with the chance to win 12 recharges from the date of service provisioning (**Free Period**) of Superloop's Plus 5G 130GB mobile plan for free (**Prize**), subject to these Terms and Conditions (**Offer**).
2. The Prize includes ten (10) SIM-only Plus 5G mobile plans with an eligible Australian mobile number, that includes one (1) plan each per winner. The total value of each Prize is \$600.00 including GST (\$50 per recharge).
3. Other mobile plan porting, cancellation or any other costs associated with accepting the prize or SIM cards/eSIMs are not included in this Offer and may be payable by the winners.
4. When applying for this Offer, you agree to be bound by Superloop's Standard Form of Agreement and the Privacy Policy available at <https://superloop.com/terms/> (SFOA) and these Terms and Conditions. Superloop may change these Terms and Conditions at any time in accordance with the SFOA.

Eligibility:

5. To be eligible for this Offer, you must:
 - (a) Be at least 18 years of age with an eligible Australian mobile number;
 - (b) Apply for the Prize for one (1) eligible Australian mobile number only;
 - (c) Must reside outside of South Australia (SA), the Australian Capital Territory (ACT) and the Northern Territory (NT);
 - (d) Must reside in an area where Superloop's mobile network coverage area is available. Check [Superloop's website](#) for further information;
 - (e) Not be a current Superloop mobile plan customer; only new Superloop mobile customers or existing internet service-only customers are eligible;
 - (f) Provide Superloop with valid credit card details in your name for the duration of your plan, regardless of your preferred payment method; and
 - (g) Provide Superloop with valid personal details, such as full name, Australian phone number, residential address, email address and customer number (if applicable). Winners must also provide valid payment details to fulfil identification requirements and update payment information that will apply upon expiry of the Free Period. Customer's Eligibility for the Offer will be in Superloop's absolute discretion.

Conditions to Enter:

6. To apply for this Offer, you must, between the 12th and 19th of February 2026:
 - (a) follow Superloop's official Instagram account: <https://www.instagram.com/superloop>, TikTok account: <https://www.tiktok.com/@superloopau>, or Facebook page: <https://www.facebook.com/superloopau>; and
 - (b) comment on the draw announcement posts that you'd like to participate in the draw by stating "I want free mobile".

- (c) Comments after the dates above or in any other posts or social media accounts will not be considered. Customer's Eligibility for the Offer will be in Superloop's absolute discretion.
7. The winners will be chosen by Superloop based on a game of chance using an online name picker website.
 8. The winners will be contacted by Superloop directly via Instagram, TikTok or Facebook direct message on the same accounts that left the comments, between the 20th and 24th of February 2026. The winners will have 24 hours to accept and confirm the Prize by responding to the direct messages and sharing the necessary personal details in accordance with sections 5(f) and (g).
 9. If any of the winners do not accept and confirm the Prize within 24 hours, Superloop will draw new winners of the Prize in accordance with sections 6, 7 and 8.
 10. Winners will be announced on Superloop's social media accounts by the 26th of February 2026, subject to the winners' acceptance and whether redraws are necessary.

Special Conditions:

11. By applying for this Offer, you give us permission to use, repost, edit and use your post, social media handles, name as it appears on social media or any content created in relation to the Prize and match on Superloop's own channels and materials in perpetuity. You also agree to receive special promotions that Superloop offers and which Superloop thinks may be of interest to you, unless you request Superloop not to do so. Superloop may tell you about these special promotions and offers via direct mail or electronic direct mail. You may opt-out of receiving direct marketing at any time by contacting Superloop at slcprivacy@superloop.com
12. The Offer cannot be transferred to another service, person, or party.
13. Moving to an ineligible plan, or upgrading or downgrading to another Eligible Plan, before the expiration of the Free Period, will forfeit any remaining recharges on the Prize as set out in this Offer and the Customer will not receive the new plan free of charge.
14. It's the winner's responsibility to organise cancelling the current plan with their current mobile provider and at the winner's cost.
15. After the 12-recharge Free Period has expired, the winner will be charged the full list price. The current ongoing list price at the time of charge can be found in the Critical Information Summary, which is the current recharge fee applicable to the service, as set out in our Critical Information Summary available at: <https://www.superloop.com/terms>
16. The Offer cannot be redeemed for cash.
17. No other costs or charges to port, transfer or cancel any current mobile plans or SIM cards/eSIMs are included or will be covered by Superloop.
18. The Prize is not applicable with other in-market promotions.
19. Superloop may accept or reject an application for the Prize at its absolute discretion if the application does not meet Superloop's terms and conditions.
20. All products and offers are subject to availability and Superloop reserves the right to change or withdraw offers, products and services at any time.
21. Superloop makes no representations regarding third-party products or services.



22. Images are for information purposes only and the following are trademarks of Superloop: Superloop and the Superloop logo. Other company, product or service names may be trade or service marks of others.