Terms and Conditions

Superloop Broadband Discount Offer for New Customers.

Superloop Broadband Plan	List Price (incl GST) (ongoing price)	Discounted Price (incl GST)(During first 6 months)
Everyday (25/10)	$78.00	$58.00
Extra Value (50/20)	$89.00	$69.00
Family (100/20)	$99.00	$69.00
Power home (100/40)	$102.00	$82.00
Family Max (500/50)	$99.00	$69.00
Megaspeed (750/50)	$109.00	$84.00
Creator (250/100)	$102.00	$82.00
Lightspeed (1000/100)	$99.00	$ N/A
Hyperspeed (2000/100)	$168.00	$148.00
Hyperspeed (2000/200)	$168.00	$148.00
NBN Fixed Wireless Plus (100/20Mbps)	$92.00	$77.00
NBN Fixed Wireless Home Fast (250/20Mbps)	$98.00	$83.00
NBN Fixed Wireless Superfast (400/40Mbps)	$108.00	$93.00

Your Application

1. To be eligible for this Offer, you must:
   1.1 be at least 18 years of age with a current Australian residential address; and
   1.2 be a new customer of Superloop and sign up for a Superloop Broadband Plan.
2. Superloop may accept or reject your application in its absolute discretion.
3. This Offer is valid from the 10th of November 2026 until Superloop withdraws the Offer at any time without notice by not advertising it. By applying for the Offer, you agree to be bound by Superloop's Standard Form of Agreement available at https://superloop.com/terms (SFOA) and these Terms and Conditions. Superloop may change these Terms and Conditions at any time in accordance with the SFOA.

How the Offer Works

4. This Offer: may only be used once per customer and premises; is non-transferable; cannot be used with any other special offer or promotion; and cannot be redeemed for cash.
5. This Offer is applicable only for new residential customers and not available to existing customers.
6. This Offer provides you with a discount off your monthly plan fee as per the table above, which will be applied by Superloop at the time of signup. The monthly discount will automatically be deducted from your first, second, third, fourth, fifth, and sixth invoices, or until you cancel your service, whichever is earlier.
7. After six (6) months, Superloop will bill you the monthly fee applicable to the service you selected at the time of signing up. This amount is set out in our Critical Information Summary available at: https://superloop.com/terms
8. If you downgrade your Superloop Broadband Plan during the Discount Period to a lower plan tier, then the discount will be removed from the monthly internet service charge and the price of the monthly internet service charge will revert to the minimum monthly charge set out in our Critical Information Summary (CIS).
9. If you upgrade your Superloop Broadband Plan during the Discount Period to a higher plan tier, the remaining months in the Discount Period will be transferred to the new plan, where the Discounted Price for the upgraded plan will apply. This is subject to change and at Superloop's discretion.
10. All other charges such as upgrades, additional data packs, other internet services, installation and other charges for non-standard installation will continue to apply.
11. Customers who have previously received any promotional or discounted pricing for mobile and / or broadband services will not be eligible for a further promotion for a period of 12 months from the date the relevant service is cancelled or terminated
12. This Offer is not available in all regions and does not apply to business services.
13. All products and offers are subject to availability and Superloop reserves the right to change or withdraw offers, products and services at any time.
14. Superloop makes no representations regarding third party products or services.
15. Images are for information purposes only and the following are trademarks of Superloop: **Superloop** and the **Superloop logo**. Other company, product or service names may be trade or service marks of others.

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