



Terms and Conditions

Superloop \$0 Business Phone Call Pack Offer

The Offer

1. The Superloop \$0 Business Phone Call Pack Offer gives new customers the opportunity to receive one (1) Unlimited Business Phone call pack for zero cost upfront when they stay connected to an Eligible Totalbiz Plan. The zero cost Business Phone call pack requires that the Customer maintains an active Superloop Totalbiz broadband plan. **(Offer)**.
2. The Offer is available to Superloop Customers who purchase an eligible Superloop Totalbiz broadband plan and select the Unlimited Business Call ad on at time of purchase.
3. The Offer is available from the 31st of May 2025 until Superloop withdraws the Offer at any time by not advertising it **(Offer Period)**. Superloop may withdraw the Offer at any time without notice.
4. By applying for the Offer, you agree to be bound by Superloop's Standard Form of Agreement available at <https://superloop.com/terms/> (SFOA) and these Terms and Conditions. Superloop may change these Terms and Conditions at any time in accordance with the SFOA.

Your Application

4. To be eligible for this Offer, you must:
 - be at least 18 years of age with a current Australian address;
 - be a new customer who accepts this Offer by selecting the Unlimited Business Call ad on at time of purchase of an eligible Superloop Totalbiz broadband plan, noting that existing customers with active broadband services are not eligible for this Offer; and
 - provide Superloop with the details of a valid credit card or direct debit bank account in your name for the duration of your plan, regardless of your preferred payment method.
5. Superloop may accept or reject your application in its absolute discretion.

How the Offer Works

4. This Offer: may only be used once per Customer per and premises; is non-transferable; cannot be used with any other special offer or promotion; and cannot be redeemed for cash.
5. For the duration from acceptance of the Offer for as long as the Customer stays connected to an active eligible Superloop Totalbiz broadband plan, you will receive one (1) VoIP line at no cost.
6. If you cancel your eligible Superloop Totalbiz broadband plan, your Business Phone Call Pack will also be cancelled.
7. If you change your eligible Superloop Totalbiz broadband plan to an ineligible plan and the Business Phone Call Pack is still available, you will be charged the ongoing list price of the Business Phone Call Pack.
8. The current ongoing list price can be found in the Totalbiz Critical Information Summary, which is the fee applicable to the Business Phone Call Pack you selected at the time of signing up for your eligible Superloop Totalbiz Broadband plan, available at: <https://www.superloop.com/terms>
9. This Offer is not available in all regions and does not apply to nbn® Sky Muster or residential services.
10. The Unlimited Business Phone call pack is subject to the Telephone Acceptable Use Policy available at: <https://www.superloop.com/terms/>
11. All products and offers are subject to availability and Superloop reserves the right to change or withdraw offers, products and services at any time.
12. Superloop makes no representations regarding third party products or services.
13. Images are for information purposes only and the following are trademarks of Superloop: Superloop and the Superloop logo. Other company, product or service names may be trade or service marks of others.