

Terms and Conditions

Superloop Home Broadband - Free with Friends 2023

Making a Referral

- Sign up and activate your account. Login to SuperHub <https://superhub.superloop.com/> and navigate to our Free with Friends page to get your unique referral code for the Superloop Free with Friends Promotion (**Promotion**).
- Send your (**Referrer**) referral link to the person (**Referee**) you wish to invite to become a Superloop customer.
- The Referee must complete the online application form and sign up to any Superloop Home Broadband nbn or Fast-Fibre plan.

Reward

- Once a Referee has been accepted by Superloop and pays their first invoice, the Referrer may be entitled to a 10% discount off their monthly bill, up to a maximum of \$10, for 6 months (**Reward**).
- The Reward will be credited to the Referrer's account at the end of the applicable calendar month during which the Referee paid their first invoice and at the end of each month for the remaining 5 months if the Referee remains a customer during this period.
- Referrer Rewards are capped at 100% of the Referrer's monthly broadband plan invoice.

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1. The Promotion is available to all existing Superloop Home Broadband customers who introduce a new customer to Superloop Home Broadband in accordance with these Terms and Conditions.
2. The Promotion rewards existing customers who introduce new customers to Superloop Home Broadband nbn or Fast-Fibre plans where the new customer signs up for an account with Superloop Broadband Pty Ltd until Superloop withdraws the offer at any time without notice by not advertising it (**Promotion Period**).
3. A referral will be successful once the Referee has been accepted by Superloop Home Broadband, has an active service, and pays their first invoice.
4. The Reward available for each successful referral is 10% off the Referrer's monthly plan cost per month, up to a maximum of \$10, at the time of the referral up to a period of 6 months, for each successful referral between the Promotion Period. The Reward is capped at 100% of the Referrer's monthly plan invoice.
5. The Referee will also receive a \$10 discount off the Referee's monthly plan cost per month for their first 6 months, if the Referee remains a customer during this time.

6. This Promotion, a Reward or Referee discount cannot be used in conjunction with other promotions and offers. If a signup is eligible for a promotion and a Reward or Referee discount, the one with the greatest value to the customer will apply.

7. Rewards are first applied as a credit to the Referrer's account at the end of the calendar month during which the Referee pays their first invoice.

Thereafter, Rewards are applied to the Referrer's account at the end of each month for 5 months while both the Referrer and the Referee remain Superloop Home Broadband customers.

8. The Promotion is available to customers of Superloop Broadband Pty Ltd and employees of Superloop Limited during the Promotion Period.

9. The Referrer will need to log in to SuperHub to view the status of the successful completion of the referral. An SMS or email notification will be sent to the Referrer by Superloop when a referral sign up is completed.

10. Rewards are non-transferable and cannot be converted into cash. Rewards will only be credited to the Referrer's and Referee's accounts and are only valid while the Referee remains a customer of Superloop Broadband Pty Ltd.

11. Superloop reserves the right to modify, change or withdraw all or any of the Terms and Conditions applicable to this Promotion at any time.

12. In the event of a dispute arising out of this Promotion, the decision of Superloop shall be final.

13. These Terms and Conditions shall be governed and construed by the laws of Queensland and shall be subject to the exclusive jurisdiction of the Courts of Queensland.