



Fact sheet:

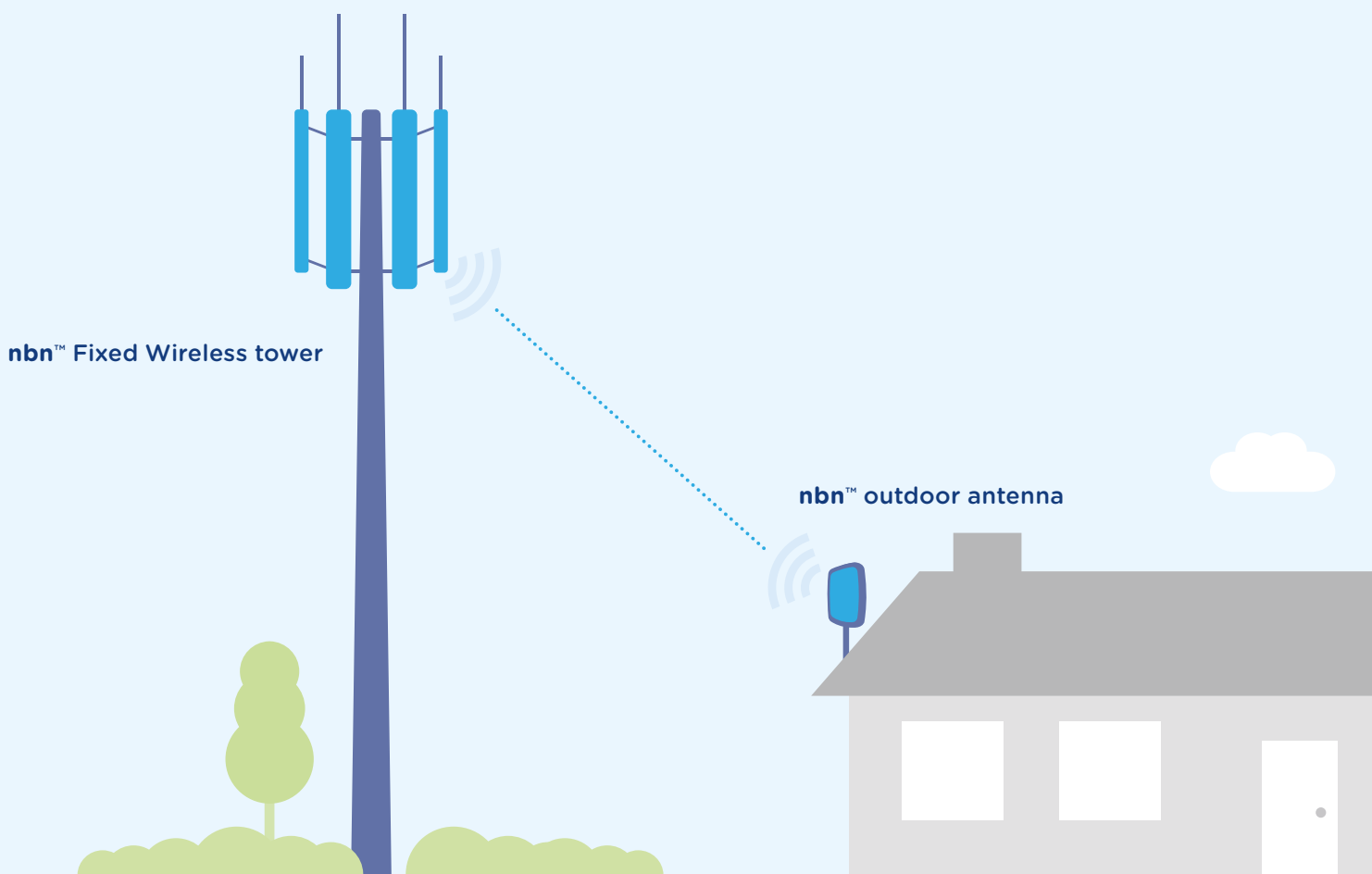
nbn[™] Fixed Wireless access technology

nbn[™] Fixed Wireless access technology uses data transmitted over radio signals to connect a premises to the nbn[™] broadband access network – Australia's phone and internet network.

When you connect to the **nbn[™]** access network via **nbn[™] Fixed Wireless** access technology, you can keep your existing landline phone service, as **nbn** won't be replacing the copper network in your area. Alternatively, you can switch to a VoIP phone service with a phone provider. If you have an existing landline phone, consider keeping it active for emergency communications – especially if you don't receive good mobile coverage at your premises.

How does nbn[™] Fixed Wireless access technology work?

nbn[™] Fixed Wireless access technology is not a mobile service. It uses cellular technology to transmit LTE or 4G signals between a small antenna (fixed to the outside of your home or business) and an **nbn[™] Fixed Wireless** tower.



What to expect when you connect

Connecting to the **nbn**[™] access network via **nbn**[™] Fixed Wireless access technology involves the installation of **nbn**[™] supplied equipment both inside and outside your premises.

On the day of installation, an **nbn**[™] approved technician will come to your premises and conduct a radio signal survey. If your premises can receive a good quality signal, an **nbn**[™] outdoor antenna will likely be mounted on the roof or eaves, with direct line of sight to an **nbn**[™] Fixed Wireless tower.

If signal is poor, your technician will advise whether a non-standard installation is possible. For example, they may offer to install the **nbn**[™] supplied equipment on another building within your property or install a ground-mounted pole for the antenna. Non-standard installations may require subsequent appointments to complete, and you may incur additional costs.

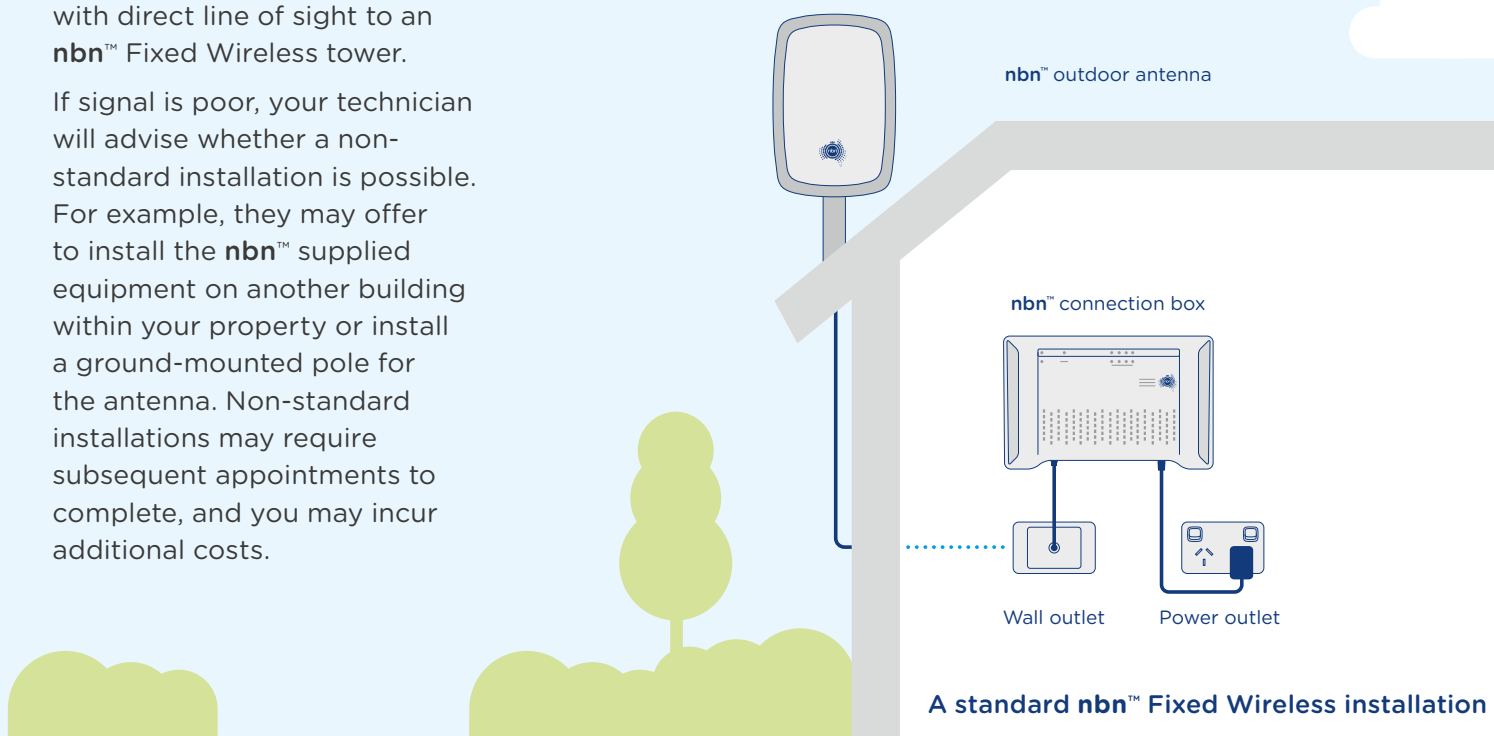
An **nbn**[™] connection box will then be installed inside your premises and connected with a cable to the **nbn**[™] outdoor antenna through a small hole in the wall.

You'll need to consider the best location for the **nbn**[™] connection box – keeping in mind that it will need power to operate.

Once your new connection has been tested and is active, you can connect your own equipment to the **nbn**[™] access network via the Wi-Fi router supplied by your internet service provider.

Installation charges

nbn does not currently charge internet service providers for a standard connection. Ask your chosen provider if they have any other fees.



Connecting to the **nbn**[™] access network

nbn offers a choice of wholesale speed tiers to internet service providers. These are then turned into a range of **nbn**[™] powered plans that can be purchased through your chosen provider.*

Connecting is simple:

1. Find a provider at nbn.com.au/providers
2. Carefully consider your needs and discuss them with a provider
3. Connect to an **nbn**[™] powered plan through your chosen provider



Call on **1800 687 626**



Visit nbn.com.au/fixedwireless



Email info@nbn.com.au

*Your experience, including the speeds actually achieved over the **nbn**[™] access network, depends on the **nbn**[™] access network technology and configuration over which services are delivered to your premises, whether you are using the internet during the busy period, and some factors outside **nbn**'s control (like your equipment quality, software, broadband plan, signal reception and how your service provider designs its network). Speeds may be impacted by the number of concurrent users on **nbn**'s Fixed Wireless network, including during busy periods.